

QUALITY POLICY STATEMENT

The Kinetic Co., Inc. is dedicated to being the leader in the manufacture and supply of industrial knives and hardened wear products.

In order to do this we must provide our customers with:

- The highest level of quality in our products.
- The highest level of quality in our materials.
- The highest level of quality in our services.

A key ingredient in our success is customer satisfaction; we must, on a daily basis, continue to give our customers the level of total satisfaction that they expect. Every employee of The Kinetic Co., Inc. must be dedicated to the commitment of customer satisfaction. In order to do this we will provide our employees with:

- A competitive wage rate.
- Competitive benefits.
- A safe, clean and attractive work space and environment.
- The most modern and productive equipment as needed for the business.
- Training so that they can utilize the equipment and tools to which they are assigned.

Foremost in our minds is the need to make continued profit. Without continued profit, none of the above will be possible.


Joseph Masters
President

Note: Controlled copy maintained by ISO Management Representative contains signature.
Copies of this document are maintained in the production area and the Employee's Handbook.

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